Andrew Howard

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https://andrewmchoward.com

Experienced Front-End Developer with a proven track record of creating dynamic and visually stunning web applications. Proficient in HTML, CSS, JavaScript, and React, with a keen eye for design and usability. Dedicated to delivering high-quality code and exceptional user experiences. Ready to leverage expertise in front-end development to drive innovation and exceed project goals.

EXPERIENCE

Freelance Web Developer   Nov 2021 – Present
Self Employed

Conversion Analyst   Mar 2023 - Present
The Lake Law Firm, NYC, NY (Remote)
- Joined data from various CRM sources using SQL, using this data to track fulfillment across many legal campaigns.
- Kept CRM records up to date via consistent data cleaning and imports.
- Communicated with company investors to provide an understanding of our firm's pipeline and projected earnings.
- Wrote code in Python to assist in analyzing and cleaning data, as well as predicting legal case and call volume along with the cases' values.

Team Lead/Service Level Analyst   Oct 2021 – Mar 2023
Utah Community Credit Union, Provo, UT
- Analyzed customer service level data to determine peak customer engagement timeframes and what needs customers were calling in for.
- Presented data models to management teams for review.
- Performed aggregation of employee stats data to determine highest-performing employees, as well as determine lacking performance areas.

EDUCATION

Bachelor of Science (B.S.) - Forensic Science   Aug 2016 - Aug 2020
Utah Valley University, Orem, UT

CS50 - Harvard

SKILLS

HTML, CSS, JavaScript, React, Webhooks, Figma, Python, SQL, R, C, Excel, BigQuery, SQLServer, Salesforce CRM, Zoho Analytics & CRM

LICENSES & CERTIFICATIONS

Google Data Analytics Certificate   2023
Google

Supervised Machine Learning: Regression and Classification   2023
DeepLearning.AI / Stanford Online